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## SUMMARY

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- Apple certified information technology professional with excellent communication and organizational skills
  - Possesses sales and managerial experience with a strong motivation to perform above and beyond job responsibilities
  - Experience with Mac and Windows computing environments using numerous applications
  - Proficient in web and database design and development in a variety of programming languages
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## EXPERIENCE

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### **Creighton Elementary School District – Phoenix, Arizona**

2006-Current

#### *Computer Systems Manager and Web Developer*

- Configure and implement Active Directory integration for all teacher laptops
- Setup and maintain accounts in Open Directory and Active Directory environments
- Manage four Xserves for district web sites, user accounts, and file storage
- Image, setup, deploy, and manage ~3500 desktop and laptop computers in the district
- Provide professional development to Help Desk Technicians and Technology Teachers in all aspects of computer setup, maintenance, and operations
- Provide computer repair, configuration, and support for district
- Design, manage, and operate district web sites and internet applications
- Maintain, update and manage Moodle Server
- Assist in decision making process for new technologies to be deployed district wide

### **Specialized Alternatives for Families and Youth – Delphos, Ohio**

2005-2006

#### *Web Developer*

- Redesigned and maintained corporate web presence for internal and external sites
- Built dynamic web applications attached to databases to improve data collection and increase efficiency throughout the company
- Migrated 20+ sites from standalone networks to centralized network
- Supported 250+ employees across eight states

### **Indiana University Computer Connections – Bloomington, Indiana**

2003-2005

#### *Assistant Manager and Hardware Buyer*

- Purchased and maintained hardware inventory and demo computers
- Moved Apple hardware distribution from online purchase only, to onsite inventory for immediate purchase
- Trained support staff
- Consulted with academic departments and vendors on technological needs and solutions
- Promoted from previous position

### **Indiana University Computer Connections – Bloomington, Indiana**

2002-2003

#### *Sales Representative*

- Operated cash register, maintained store inventory
- Maintained working knowledge of current Apple products in order to best assist customers
- Responsible for opening and closing store
- Helped customers make educated computer purchases

### **Self Employed**

1996-Current

#### *Computer Consultant and Web Developer*

- Designed, developed, and maintained approximately twelve professional websites
- Built large base of clients for computer support and services

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## TECHNICAL PROFICIENCIES

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### **Operating Systems**

Mac OS 8.x -10.x, Mac OS X Server, Unix, Windows 98 - Vista, Windows Server 2000 / 2003

### **Internet Development / Web Programming Languages**

ActionScript, CSS, Flash, HTML, Java, JavaScript, MySQL, PHP

### **Server Administration**

Active Directory, Apache, Exchange, IIS, LDAP, Open Directory

### **Software**

Adobe - Acrobat, Dreamweaver, Flash, Fireworks, FreeHand, GoLive, Illustrator, ImageReady, InDesign, PageMaker, Photoshop, Premiere

Apple - DVD Studio Pro, Final Cut Pro, iLife, iWork

Microsoft - Microsoft Office for Mac and Windows (Access, Excel, FrontPage, Outlook, PowerPoint, Publisher, Word)

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## EDUCATION

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### **Indiana University, Bloomington, Indiana**

2000-2004

*B.S., Informatics, Cognate in Telecommunications*

### **Benjamin Franklin Senior High School, New Orleans, Louisiana**

1996-2000

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## EXTRACURRICULAR ACTIVITIES

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Member of the Delta Psi Chapter of Delta Kappa Epsilon Alumni Board

2004–Current

Camelback Little League Coach

2007

Member of SAFY Cultural Diversity Committee

2005-2006

Vice President of Delta Kappa Epsilon Fraternity

2001-2003

President of Delta Kappa Epsilon Fraternity

2000-2001

Co-founder of Delta Psi Chapter of Delta Kappa Epsilon Fraternity

2000

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## AWARDS / CERTIFICATIONS

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Apple Certified System Administrator 10.5

2009

Mac OS X Directory Services v10.5 Exam

2008

Mac OS X Deployment v10.5 Exam

2008

Apple Certified Technical Coordinator 10.5

2008

Apple Certified Support Professional 10.5

2008

Creighton School Volunteer Award

2007

Apple Product Professional Award

Multiple Years